Terms of reference for a carefree stay.

- 1. Please respect the maximum number of persons allowed to stay .The owner will not accept more people than indicated in the written confirmation of the booking . If this rule is not followed , the owner reserves the right to refuse entry to the tenant in the holiday home.
- 2. Please respect the accommodation and its environment, and avoid any noise after 10 PM.
- 3.Please maintain/leave the rented accommodation and its contents in a good state of order and cleanliness. Guests are asked to clean and store the dishes, as well as putting back any furniture that has been moved. The owner is entitled to charge additional cleaning costs if the property has been left in an unusually dirty state or if moved furniture has not been replaced.
- 4. Be sure to use bed sheets, duvet covers and pillow cases, even if you bring sleeping bags. Otherwise, the owner is entitled to withhold the amount of the security deposit to cover cleaning costs for mattresses, duvets and pillows.
- 5. Pets are allowed .Please respect the house and its environment. Any damage caused by the animal will be taken into account. Pets are ONLY allowed on the ground floor. Out of respect for the next customer, and for hygienic reasons it is forbidden to sleep with the pets in bed.
- 6. Please do not throw anything in the toilets which is capable of causing an obstruction. (i.e. diapers, sanitary napkins, tampons , panty liners , fat, food) .
- 7. We ask you to respect the sorting instructions in the kitchen and the bathroom . Guidance is available to help you . But we are also at your disposal for any advice .
- 8. For your safety, it is forbidden to climb to or access the top floor (wooden part lying above the children's room) .In case of accident or non- compliance with this clause , the owner expressly disclaims any responsibility.
- 9. Ensure the correct use of the washing machine and condensation dryer. The dryer has a water tank which has to be emptied after each use.
- 10. Please do not leave food or other waste on the dishes that you put in the dishwasher . In case of non compliance with this rule , the owner is entitled to claim the cost of repair if a failure occurs due to incorrect use of the machine . Please pay special attention to solid waste such as capsules, glass breakage , etc.
- 11. Please make sure the oven and barbecue are clean and in good condition after use.
- 12. In case of technical problems with the TV, microwave, washing/drying machine, or any other appliance, please inform the owner directly and do not try to repair it yourself.
- 13.Please do not throw any cigarette butts in the garden and / or on the terrace; Ashtrays are available. We kindly ask you to empty them at the end of your stay.
- 14. Please report any damage caused to the property in order to be able to repair it for the next arriving guests .
- 15. In case of complaints , please contact directly the owner within 24 hours of entering the house.

16. The central vacuum cleaner must be used correctly. Do not vacuum large dirt to avoid blocking the tubes in the walls. Any blockage of this vacuum will generate repair costs which will be deducted from the security deposit.

The extra cleaning hours necessary in case of abnormal disorder or uncleanliness will be charged at 20 Euros / hour and deducted from the security deposit.

- 17. Please spontaneously declare damage which may have been caused during your stay. The owner reserves the right to deduct the necessary amount from the guarantee for any unreported damage discovered after the departure of the client.
- 18. The house does not accept bachelor parties.
- 19. it is only allowed to burn the wood that is supplied by the owner. It is strictly forbidden to burn any wood found in the bushes, or any kind of other combustible. For example, pizza boxes. (Grease and wet wood is very dangerous together.)
- 20. If the owner is not present on departure:

Close all thermostatic radiator valves, close all windows and skylights.

Please may we ask you NOT to put the garbage outside.

Close and lock the three doors (kitchen, terrace and entrance) and put the main key in the mailbox.